Academy.AI – FAQs

1   What is Academy.AI?

Academy.AI is a learning platform that offers contextualized, role-based training, with the aim of supporting the enablement and continuous development of Loan IQ skill sets for Finastra, its customers, and its partners.

The platform provides modular, self-paced, online courses and resources to help learners both understand and use Loan IQ – Finastra's market-leading lending software solution – as well as the lending industry more broadly.

The Academy.AI consists of four courses: Foundation, Advanced, Specialist and Implementer. Each module covers different aspects of the Loan IQ system, such as data model, workflows, business rules, reporting, and integration.

2   What are the benefits of being certified through Academy.AI?

There is a recognized skills shortage in the lending market, representing a key challenge for the industry, and Academy.AI aims to address this issue. By providing high-quality training on Loan IQ, covering business, technical and delivery topics, Academy.AI can help learners to master the software and its features, and apply it to their business needs and goals.

By completing the training, users can enhance their performance, reduce costs, improve customer satisfaction, and increase employee engagement.

The participants will gain a thorough understanding of the Loan IQ software and its features, therefore enhancing their skills and confidence in using the Loan IQ system.

Graduates of the Academy will obtain a globally-recognized certification in Loan IQ, the Finastra Certified Associate (see question 7) that will boost their career prospects and opportunities in the lending industry.

3   Who can enrol in Academy.AI?

Academy.AI is recommended to anyone who wants to learn more about the Loan IQ software and how to use it effectively. Academy.AI is suitable for beginners and experienced users and for different roles, such as business analysts, developers, testers, and support staff.

Academy.AI is open to all customers, partners and Finastra employees. You can register and access Academy.AI online at ***https://www.finastra.com/academy-ai-loan-iq*** or by sending an email to **LendingAcademy@finastra.com**

4 **What are the available courses?**

Foundation Course:

1. **Lending Principles:** This course covers the basic concepts and principles of lending, such as loan types, loan structures, and the loan lifecycle.
2. **Loan IQ Fundamentals:** This course introduces the core features and functionalities of Loan IQ, such as customers, deals, facilities, and products.

Advanced Course:

1. **Advanced Functional:** This course dives deeper into the Lending business topics and operational aspects of Loan IQ, such as servicing, syndication, secondary trading, ARR and risk management.
2. **Advanced Technical:** This course teaches advanced technical topics including Data model, Ticklers, APIs, Queries and Configuration files.

Specialist Course:

1. **Migration Specialist :** This course provide insights into the tools and strategy used for integration of Loan IQ and Remote Execution.
2. **SDK Specialist:** This course covers APIs, SDK artifacts and tools and deployment procedures.
3. **Reporting Specialist:** This course demonstrates how to use Loan IQ reporting with DataNet and Cognos Studio and information on standard reports.
4. **Accounting Specialist:** This course explains Accounting mapping, Interest and Fee Accruals, Portfolio allocations and P&L topics.

Additional details for each course can be found at *https://www.finastra.com/academy-ai-loan-iq*

5 **How long does it take to complete each level of the Academy?**

Courses	Duration of course	Certification window after completion of training
Foundation Course: Basic Business Concepts & Loan IQ Fundamentals	4 weeks	2 weeks
Advanced Course: Advanced Business Concepts & Loan IQ Features	6 weeks	2 weeks
Specialist Course: Expert Learning topics	8 weeks	4 weeks

* For pricing information, please send an email to LendingAcademy@finastra.com or contact your sales rep.

6 How is Academy.AI delivered?

Academy.AI is delivered both online through a combination of videos, interactive exercises, and via hands-on practice sessions as well as webinars and guest lectures.

Participants can access Academy.AI content through the Litmos learning management system, where they can also interact with the instructors and other learners.

7 What certifications are available?

Finastra Certified Associate (FCA): A certification for having demonstrated basic to advanced knowledge of Loan IQ and its business concepts. It requires completion of the self-paced training and passing an online exam with at least an 80% score. It has three stages: Foundation, Advanced, and Specialist and the certification is valid for two years. Should there be a significant update to the product, we will supply additional training resources to help course attendees refresh their certification, free of charge.

Finastra Certified Implementer (FCI): A second-level certification for having demonstrated the ability to implement and deliver Loan IQ. To apply for the FCI certification, one must have earned the FCA certificate within the past two years. The FCI is granted upon the completion and presentation of a case study based on an actual implementation project. The certification is valid for two years.